

SERVICE RULES

To be read by all guests staying at the accommodation.

In order to maintain the publicity and safety of the hotel, guests using the hotel must strictly observe the following rules based on Article 9 of the Accommodation agreement. We shall refuse your continued stay if you are unable to follow the rules, in accordance with Article 6 of the Accommodation agreement. Furthermore, in accordance to Article 17 of the Accommodation agreement, you will be required to compensate for damage suffered by the hotel.

- (1) Do not use devices for heating, cooking, pressing, etc. in the corridor and guest rooms. However, this does not apply to items provided by the hotel to the guests.
- (2) Do not smoke (including electronic cigarettes) in non-smoking rooms.
- (3) Do not smoke in places that are likely to cause a fire, such as in a bed.
- (4) Do not burn incense in the guest room.
- (5) Do not cause annoyance to others through loud singing, noisy actions etc. Please be careful when opening and closing the doors at night.
- (6) Do not bring the following items into the corridor or the guest rooms.
 - (A) Animals / birds
 - (B) Items that release strong odors
 - (C) A large quantity of goods
 - (D) Explosives, volatile oils, etc. that are easily ignited
 - (E) Guns and swords that are not legally permitted for possession
- (7) Do not engage in gambling or illegal behavior in the corridors and guest rooms.
- (8) Do not allow outside visitors to enter the guest room or use various facilities in the guest rooms without permission.
- (9) Do not use the facilities and articles in the corridors and guest rooms for purposes other than their intended purpose.
- (10) Do not take the items in each guest room out of the hotel or move them to other places in the hotel.
- (11) Do not attach or fasten matter to hotel buildings or facilities, or do anything that would change the facilities.
- (12) Do not hang items on the window that would spoil the appearance of the hotel.
- (13) Do not throw items from the windows.
- (14) Do not distribute advertisements to other guests in the hotel.
- (15) Do not engage in activities for profit purposes on hotel premises.
- (16) Do not leave shoes or other belongings in the corridor or lobby.
- (17) Do not order food and drink delivery from outside the hotel.
- (18) Do not use hair dye or bleach in the bath unit.
- (19) Do not engage in any actions that interfere with the safety and hygiene of the hotel. Please refrain from using the lobby lounge and restaurant while wearing slippers and room clothes.
- (20) The accommodation account shall be in accordance with Article 3, Paragraph 2 of the Accommodation agreement.
- (21) Please contact the front desk staff in advance in order to change the length of stay.
- (22) In the case of extension of the number of days of stay, the account for the number of days shall be in accordance with Article 3, Paragraph 2 of the Accommodation Terms.
- (23) It is generally prohibited for more than the contracted number of people to use the guest rooms.
- (24) No room charge, service charge, tax, or any other care other than those stipulated by the regulations will be charged.
- (25) Your belongings will be stored for 7 days. If you do not pick them up within the storage period, you are deemed to have relinquished ownership and the hotel is free to relinquish them. Furthermore, the guest may not file an objection to this after the 7 day period.
- (26) Do not leave money or valuables in the guest rooms.
- (27) Safety deposit box
 - (A) Please store money, valuables, etc. in the safety deposit box installed at the front desk of the hotel.
 - (B) Please note for your own reference, the amount of money, valuables, etc. to be stored in the safety box. The hotel shall be liable for loss, damage, theft, etc. of the stored money, valuables, etc. in accordance with Article 14 of the Accommodation agreement.
 - (C) If the amount of money or valuables is such that they cannot be stored in the safety deposit box, we will not be able to store them. We appreciate your understanding.
 - (D) If the safety box key is lost or damaged, please notify the front desk immediately. A manager designated by the hotel in advance shall handle it. In this case, you will be asked to verify identity and prove that the stored items belong to the claimant. In addition, the person who lost or damaged key will be responsible for the cost of adjusting the keys and locks.
- (28) Unauthorized use, duplication, reprinting, etc. of contents such as documents and photographs on the hotel's official website is prohibited.
- (29) Public disclosure of photographs and recordings on the hotel premises without the permission of the hotel may be subject to legal action.

Emergency exit information

The hotel is equipped with fire alarms and the disaster prevention center is there to keep guests safe. In the unlikely event of an accident, immediately proceed to the emergency exit at the signal of the disaster prevention center.